Ball State University Libraries

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Wireless Printing FAQ

Where can I go to print from my laptop?

Visit our Laptop Printing Service Web site at http://libprinteron.bsu.edu/cps/ and follow the instructions on the pages.

Where to I go if I need assistance with wireless laptop printing?

In the Bracken Library, go to the Reference Desk on Bracken 1 West. In the Architecture or Science-Health Science Libraries, go to the service counter.

Which printers support wireless laptop printing?

The following library public printers are set to receive wireless print jobs:

- Printer #6 in Bracken Library, Periodical/Reserve (1 East)
- Printer #7 in Bracken Library, Educational Resources (Lower Level)
- Printer #8 in Architecture Library, AB116.
- Printer #9 in Science/Health Science Library, CN16.
- Printer #10 in Bracken Library, First Floor next to the north doors.

What formats does wireless laptop printing support?

- Raw text (TXT, ASCII).
- All Internet image formats: TIFF, JPEG, GIF, PNG.
- Basic SVG (vector graphics) images.
- Windows (BMP, WMF) and Macintosh (PICT) images.
- Adobe PDF and raw Postscript documents.
- OpenOffice 1.x, 2.x, 3.x documents.
- Microsoft Office (Word/Excel/PowerPoint) 2003/2007/2008 documents.
- Rich-text format (RTF) documents.
- WordPerfect 5.0, 6.0 documents and WordPerfect graphics format.
- AutoCAD documents up to R2002.

Visit http://libprinteron.bsu.edu/cps/supportedfiles.html for a complete format list.

What fonts does wireless laptop printing support?

Most fonts are supported by wireless laptop printing. However, some specialized fonts like IPA are not.

What formats are not currently supported?

The formats not currently supported include:

- Microsoft Works
- Apple iWork (Pages, Keynote, Numbers)
- Any IBM/Lotus product like 1-2-3 or Ami/Word Pro
- CorelDraw image formats
- ZIP or any other compressed archive formats.
- SPSS or other statistical packages.

Native Adobe formats like PSD (Photoshop) or INDD (InDesign) are also unsuppoted. You will have to convert these to PDF before printing

Can I wirelessly print an Office 2007/2008 document?

Our wireless printing supports Office 2007 (PC) and Office 2008 (Mac).

What is the reference number? Why is it so important?

The wireless printing program assigns a number for each print job it sends to our printers. This number helps the library technical support should your print job not make it to the release station.

Why does my printout look compressed?

The public printers are set up so that, if a document is too big to fit an $8\frac{1}{2}$ " × 11" sheet of paper, the printout will be scaled to fit that sheet. This is true whether the printout comes from a laptop or a public workstation.