Information Technology

Technology Services

Helpdesk
Technology support for problem solving on hardware and software for students, faculty, and staff. Each academic college is also assigned a local service provider for service on demand.

<table>
<thead>
<tr>
<th>Problems/Questions Handled Annually</th>
<th>33,850</th>
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<tbody>
<tr>
<td>Service Requests Handled by Local Service Providers Annually</td>
<td>9,681</td>
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Technology Showcase Center
Features the latest technology and assists in purchasing hardware and software at university discounts.

| Computer hardware, software and accessories sold | 12,512 |

Computer Labs
Adaptive
College/Department
Computer Testing
General Purpose
New Media
Residence Hall

Total Computers
Available to Students (total campus)
For Faculty, Staff, and Students

<table>
<thead>
<tr>
<th>Available to Students (total campus)</th>
<th>21,500*</th>
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<tbody>
<tr>
<td>For Faculty, Staff, and Students</td>
<td>#</td>
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</table>

Ratio of On-Campus Students to Computers
1.25:1

Web Hosting
Students, faculty, and staff can create and host personal Web sites to publish academic or personal information 2GB

Digital Storage
Students, faculty, and staff can securely store academic or personal information in a storage site 2GB

*Approx. 95% of BSU students own a personal computer;
Teachers College and College of Architecture and Planning students are required to have a computer.
# No Distinction

Source: Office of Information Technology