IN 2010, YOU DECIDE WHAT YOU \$PEND (and \$AVE)

WITH

Key Benefit Administrators, Inc.



Section 125 Flexible Benefits

Ball State University - 375 Employee Enrollment Information Packet

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What is a Flexible Benefit Plan?

Key Benefit Administrators (KBA)-FlexPro is the administrator for your Flexible Benefit Plan. A Flexible Benefits (Cafeteria) Plan is approved under Section 125 of the Internal Revenue Code. It enables you to pay for certain expenses with pre-tax dollars.

Optional Benefits: (Some or all of the these benefits may be offered by your employer)

Employee Paid Insurance Premiums — This account automatically allows you to pay for your portion of some insurance premiums with tax-free dollars. This may include premiums for medical, dental, vision, group term life, cancer coverage, etc.

Health Care Flexible Spending Account (FSA) — Health care costs including medical, dental, vision and hearing expenses that are not paid by insurance and other "out-of-pocket" expenses may be reimbursed by participating in a Health Care FSA. These expenses must be incurred within the plan year. These expenses may include, but are not limited to: expenses for medical plan copayments, deductibles, prescriptions, physician visits, chiropractic care, vision, dental/orthodontia care, and eligible over-the-counter until December 31, 2010. Beginning January 1, 2011, the cost of OVER-THE-COUNTERMEDICINES MAY NOT be reimbursed with excludible income through a Health FSA, unless the medicine is prescribed by a physician. See page 6 "Over the Counter Medicine Reimbursement "CHANGES" for additional details.

Dependent Care Flexible Spending Account (FSA) — Dependent Care costs include most dependent care expenses for eligible children and adults. Qualified expenses include fees for adult and childcare centers, pre-school, and before and after school care. To be eligible you and your spouse (if married) must be employed or a full-time student. Your dependent must be under age 13 or physically and/or mentally incapable of caring for him or herself. As of each regular deduction date established by the Plan during a Plan Year, the Employer will credit an amount to each Participant's Plan Year Account for the corresponding amount by which the Participant's cash compensation has been reduced pursuant to his election under the Plan. Eligible claims incurred during the Plan Year and submitted within the appropriate timeframe shall be reimbursed up to the amount available in the account at the time of reimbursement. The maximum annual amount for the Dependent Care FSA is \$5,000 per family (\$2,500 if you are married and filing separate tax return).

Dependent Care expenses for the care of a qualifying individual that are for the purpose of enabling the employee and the spouse, when applicable, to be gainfully employed or a full-time student are eligible. Dependent Care <u>may not</u> be reimbursed while on Leave of Absence (LOA). *Exception for short, temporary absences*. An absence of no more than 2 consecutive calendar weeks is considered a short, temporary absence.

A taxpayer who is gainfully employed is not required to allocate expenses during a short, temporary absence from work, such as for vacation or minor illness, provided that the caregiving arrangement requires the taxpayer to pay for care during the absence.

Is a Flexible Spending Account Right For You?

| | ILS | NU |
|---|-----|----|
| Do you have out-of-pocket costs associated with your employer's medical plan? | _ | _ |
| (i.e. co-payments, deductibles, co-insurance) | Ш | Ш |
| Do you have other out-of-pocket medical care expenses not covered by insurance? | | |
| Do you have out-of-pocket dental expenses? (i.e. cleanings, fillings, orthodontia, etc.) | | |
| Do you have out-of-pocket vision expenses? (i.e. exams, glasses, contact lenses, LASIK, etc.) | | |
| Do you have Dependent Care Expenses that allow you and your spouse (if married) to be | | |
| gainfully employed or a full-time student | | |
| | | |

If you answered **YES** to any of these questions, you can reduce the taxes that you pay by participating in your employer sponsored Flexible Benefits Plan, *KBA-FlexPro*, and therefore <u>increase your take</u> home pay!

Key Benefit Administrators P.O. Box 55210 Indianapolis, IN 46205 800-558-5553

NIO

How Flex Works and How Much Can You Save?

This illustration demonstrates how a participating employee might save \$780 in taxes during the Plan Year by paying Please Note: This example is for illustrative purposes only. for his expenses with pre-tax dollars.

IN 2010, YOU DECIDE WHAT YOU \$PEND!!!!!!!

Use the following worksheet to figure **how much you can save** by participating in a Flexible Benefit Plan.

| I. | Health | Care | Expenses |
|----|--------|------|-----------------|
|----|--------|------|-----------------|

| I. Health Care Expenses: | | | |
|---|---------------------------------|-----------------------------|---------------------------|
| Estimated family annual medical/denta | al/vision expenses not c | overed by insurance: | |
| Co-pays, deductibles, co-insurance | \$ | | |
| Prescription drugs | \$ | | |
| Over-the-counter medical products | | | |
| Over-the-counter medicines - | \$ | | |
| Effective January 1, 2011, only when prescribed by a ph | ysician \$ | | |
| Doctor office visits | \$ | | |
| Physical exams | \$ | | |
| Well-baby care | \$ | | |
| Chiropractic care | \$ | | |
| Dental care | \$ | | |
| Orthodontia | \$ | | |
| Vision Exams | \$ | | |
| Eyeglasses, Contact lenses, solution | \$ | | |
| Insulin and related supplies | \$ | | |
| Hearing care | \$ | | |
| Other Medical Expenses | \$ | | |
| Total Annual Medical, Dental, Vision | Expenses: | \$ | |
| II. Dependent Care Expenses | | | |
| Weekly expenses | \$ | | |
| | x 52 | 2 | |
| Total Annual Dependent Care Expens | ses: | \$ | |
| III. Total Flex Savings | | | More take home money |
| Total eligible annual expenses from a | bove | \$ | to pay for those eligible |
| Multiply by an estimated tax savings | of 26% | x 26% | expenses. |

Your Estimated Annual Tax Savings:

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What Type of Expenses are Eligible?

Health Care FSA Expenses

The following list, while not intended to be complete, illustrates expenses that may be reimbursed under the Health Care FSA: Restrictions may apply.

I. ELIGIBLE DENTAL & VISION EXPENSES

DENTAL EXPENSES

- Routine & Preventive Services
- X-rays
- Orthodontia (A treatment plan may be required) (see Plan Specifics page for your Plan's orthodontia guidelines)
- Restorative services, fillings, extractions, dentures

VISION CARE EXPENSES

- Eye exams
- Prescription eyeglasses & sunglasses
- Contact lenses & supplies
- Corrective surgery (RK & LASIK)

II. ELIGIBLE MEDICAL CARE EXPENSES

MEDICALLY NECESSARY EQUIPMENT

- Wheelchair, crutches & lifts
- Oxygen equipment & supplies
- Blood pressure monitor

DIABETIC SUPPLIES

- Insulin
- Test strips, lancets, etc.
- Glucose monitor

PHYSICAL EXAMINATIONS

- Annual physical exam (including prostate screening, pap smears & mammograms)
- School & work physicals

COUNSELING & PSYCHIATRIC TREATMENT

(Prescribed by a doctor to treat a medical condition.

Statement required from the doctor. See Marriage/Family Counseling)

- Psychologists
- Psychotherapists
- Psychiatrists

FEES & SERVICES

- Physicians, surgeons, anesthesiologists, OB/GYN
- Ambulance
- Nursing (including room & board)
- Chiropractic service

- Fertility treatment
- Sterilization & reversals
- Medically necessary reconstructive services (i.e. mastectomy or following an accident)
- Hospital expenses

HEARING EXPENSES

- Testing
- Hearing aids
- Batteries & repairs

OTHER EXPENSES

- Prosthesis & artificial limbs
- Organ tissue donation expenses
- Tuition at special school for handicapped
- Travel necessary to seek medical treatment (*limitations apply*)
- Orthotics & orthopedic shoes (medically necessary)
- Laboratory fees
- Acupuncture
- Alcohol & drug rehabilitation expenses
- Special equipment for those who are deaf and/or blind (i.e. Braille books, hearing devices, guide dogs)
- Weight loss programs and drugs (ONLY when prescribed by a doctor to treat obesity and/or a specific medical condition – statement required from the doctor)
- Medical supplies
- Therapy treatments (when prescribed by a doctor)

III. INELIGIBLE EXPENSES

- Cosmetic treatments or surgery (unless necessary to alleviate a deformity related to a congenital abnormality, trauma, or disfiguring disease)
- Expenses (treatments and drugs) only to improve your general health or well being
- Hair replacement treatments and drugs
- Health club dues
- Long Term Care Insurance

- Marriage & family counseling
- Nutritional supplements/vitamins
- Teeth whitening, toothbrush
- Vacations
- Vitamins to improve or to preserve general health (even when prescribed by a doctor)

IV. DEPENDENT CARE FSA EXPENSES

Dependent Care FSA ELIGIBLE expenses include expenses necessary for you and your spouse (if married) to be gainfully* employed or a full-time student. Eligible expenses include:

- Expenses paid for the care of a dependent under age 13
- Expenses paid for the care of a dependent who is physically or mentally incapable of caring for himself or herself if older than age 13.
- Expenses paid to a dependent care provider
- If you are divorced your child must be in your custody for at least six months out of the year

The following list illustrates some of the Dependent Care expenses that are NOT ELIGIBLE under the Plan:

- Kindergarten
- Field trips, lunches, supplies, and transportation fees
- Overnight camps

- Care for dependent that lives outside of the employee's home
- Registration fees

Note: An individual who is gainfully employed is not required to allocate expenses during short, temporary absences from work, such as for vacation or minor illness, when the care-giving arrangement requires the employee to pay for care during the absence. An absence of up to two consecutive calendar weeks is treated as a short, temporary absence.

Over the Counter Medicine Reimbursement "CHANGES"

ONLY UNTIL DECEMBER 31, 2010

The IRS has approved some over-the-counter, non-prescription, "medicines and drugs" that are taken for medical care as eligible expenses for reimbursement under your Health Care Flexible Spending Account (FSA). "Medicines and drugs" are defined as items for your personal use (or your spouse or dependents) to alleviate or treat personal injuries or sickness. Still **not** eligible are items merely beneficial to your general health such as dietary, nutritional supplements, vitamins, toothpaste, etc.

Examples of Eligible Expenses

(The following list, while not intended to be complete, illustrates some over-the-counter expenses that may be reimbursed under the Health Care FSA; some restrictions may apply and may require a letter of medical necessity from a physician.)

Allergy Medicine (*Prescribed by a Physician after December 31, 2010.)

Antacids (*Prescribed by a Physician after December 31, 2010.)

Anti-diarrhea Medicine (*Prescribed by a Physician after December 31, 2010.)

Bactine (*Prescribed by a Physician after December 31, 2010.)

Band-Aids/Bandages

Bug Bite Medication(oral) (*Prescribed by a Physician after December 31, 2010.)

Calamine Lotion (*Prescribed by a Physician after December 31, 2010.)

Carpal Tunnel Wrist Supports

Cold Medicines (*Prescribed by a Physician after December 31, 2010.)

Cold/Hot Packs for Injuries

Condoms

Contact Lens Cleaning Solution

Cough Drops (*Prescribed by a Physician after December 31, 2010.)

Diaper Rash Ointments (*Prescribed by a Physician after December 31, 2010.)

First Aid Cream (*Prescribed by a Physician after December 31, 2010.)

First Aid Kits

Hemorrhoid Medication (*Prescribed by a Physician after December 31, 2010.)

Incontinence Supplies

Laxatives (*Prescribed by a Physician after December 31, 2010.)

Liquid Adhesive for Small Cuts (*Prescribed by a Physician after December 31, 2010.)

Menstrual Cycle Products for pain and cramp relief (*Prescribed by a Physician after December 31, 2010.)

Motion Sickness Pills (*Prescribed by a Physician after December 31, 2010.)

Nasal Sinus Sprays or Strips (*Prescribed by a Physician after December 31, 2010.)

Nicotine Gum or patches for Stop-smoking Purposes (*Prescribed by a Physician after December 31, 2010.)

Pain Reliever (*Prescribed by a Physician after December 31, 2010.)

Pedialyte for III Child's Dehydration (*Prescribed by a Physician after December 31, 2010.)

Pregnancy Test Kits

Products for Muscle Pain or Joint Pain, i.e., Ben Gay, Tiger Balm, etc. (*Prescribed by a Physician after December 31, 2010.)

Reading Glasses

Rubbing Alcohol

Sinus Medications (*Prescribed by a Physician after December 31, 2010.)

Sleeping Aids used to treat occasional Insomnia (*Prescribed by a Physician after December 31, 2010.)

Special Ointment or Cream for Sunburn (*Prescribed by a Physician after December 31, 2010.)

Spermicidal Foam

Thermometers (ear or mouth)

Throat Lozenges (*Prescribed by a Physician after December 31, 2010.)

Visine and other such eye products

Wart remover treatments (*Prescribed by a Physician after December 31, 2010.)

BEGINNING JANUARY 1, 2011

*Under the provision of the new bill HR 3590, the cost of over-the-counter medicines may not be reimbursed with excludible income through a Health FSA, HRA, HSA, *unless the medicine is prescribed by a physician.* The new bill does not apply to items that are not medicines, including equipment such as crutches, supplies such as bandages, and diagnostic devices such as blood sugar test kits. Such items may qualify as medical care if they otherwise meet the definition in § 213(d). Code §213(d) defines "medical care" to include amounts paid "for the diagnosis, cure, mitigation, treatment, or prevention of disease, or for the purpose of affecting any structure or function of the body."

Flexible Spending Accounts * Frequently Asked Questions

This packet is only a brief overview of benefits that may be eligible under your plan. You should consult your Summary Plan Description for specific information about your plan.

Who can participate in the Plan?

All employees who have met the eligibility requirements established by their employer may participate in the Plan.

How do I sign up?

Your employer will give you the opportunity to sign up prior to each effective date of the Plan, provided you have fulfilled the eligibility requirements.

How do I determine how much money to allocate?

Be conservative! Only consider your known expenses. Do not allow for things that might happen. For dependent care, do not forget to consider vacations or times you will not be paying the dependent care provider. A list of eligible expenses and a worksheet are provided to help you calculate your expenses for the upcoming plan year.

Are there limits to what you may contribute to your FSA?

Yes, the maximum annual amount for the Health Care FSA and Dependent Care FSA is printed in your Summary Plan Description provided by your Employer and Plan Specific Page included in this packet.

I went to the doctor before the plan year began, but I did not pay the expense until after the plan year started. May I include that expense?

No. Services must be incurred within the plan year. The date of payment does not matter.

Can I change my annual allocation anytime during the Plan Year?

You may change your annual allocation if you experience one of the eligible status changes as defined in your Employer's Plan. Examples of qualifying changes in status are marriage or divorce, death of a spouse or dependent, birth or adoption of a child, and change in your employment or in your spouse's employment. Status changes must be consistent with the status change event. Please consult your Summary Plan Description for complete details.

What happens if I do not use all of my annual allocation?

The IRS has established a "use it or lose it rule." If you do not use all of your annual allocation, you will forfeit any remaining amount. For example, if you allocate \$500 and only submit \$450 in expenses, you will lose the \$50 (not just the taxes.) So, please be conservative when you determine your annual allocation.

What expenses are eligible under the Flex Plan?

To assist you, a brief summary of eligible and ineligible expenses as well as a list of over-the-counter items is included in this packet. Please pay special attention to the orthodontia claims submission requirements for your Plan which are listed on the Plan Specifics page.

Does my plan include a Grace Period?

The IRS recently issued a new regulation governing Section 125 Flexible Spending Plans. It allows employers to extend the deadline for participants to incur claims for their Flex Plan (medical and dependent daycare) after the end of the plan year. See the Plan Specifics.

Over the Counter Medicines or Drugs

Effective January 1, 2011, over-the-counter medicines may not be reimbursed with excludible income through a FSA, HRA, or HSA, unless the medicine is prescribed by a physician. The new bill does not apply to items that are not medicines, including equipment such as crutches, supplies such as bandages, and diagnostic devices such as blood sugar test kits. Such items may qualify as medical care if they otherwise meet the definition in § 213(d).

Code §213(d) defines "medical care" to include amounts paid "for the diagnosis, cure, mitigation, treatment, or prevention of disease, or for the purpose of affecting any structure or function of the body."

What if I have a balance in my prior year account?

Point-of-Sale transactions automatically come out of the previous year if there are funds available. If there are no funds available in the previous plan year, the transactions will come out of the new plan year. If you have \$10 available in the previous plan year and the charge is \$20, it will take the \$10 out of the previous plan year and the remaining \$10 out of the new plan year.

What happens if I terminate my employment?

You may still submit eligible receipts for expenses incurred within the time frames established by your Employer. Also, you may be eligible to continue coverage under the Health Care FSA option through federal COBRA regulations

Can I sign up for the Dependent Care plan and still take the Dependent Care tax credit on my annual tax return?

The amount you pledge towards the Dependent Care account reduces the amount you can claim as a tax credit, dollar for dollar. Most employees (depending on your family income) will experience a higher tax savings on the Dependent Care Plan. You should consult with your accountant to see which option works best for your situation.

How do I submit a claim for reimbursement?

Copies of receipts for Health Care FSA expenses must be submitted with a signed claim form. The receipts must be independent third party receipts showing the name of the provider, the date of service, the type of service, the amount of the service and the patient's name. If your insurance company covers the expense, please submit the receipt to the insurance company first. You may then forward a copy of the Explanation of Benefits from the insurance company along with the signed claim form to KBA-FlexPro. Cancelled checks are not eligible as receipts for Health Care FSA expenses. The total amount of reimbursement you selected for the Plan Year will be available at all times during the Plan Year.

For Dependent Day Care FSA expenses, send a signed claim form along with copies of statements or receipts, which show the day care provider's name, the dates of service, the amount of the service and the dependent's name to FlexProTM. Reimbursement of expenses incurred during the Plan Year shall not exceed the balance of your Plan Year Account at the time of the reimbursement.

Claim forms, including detailed receipts/invoices, may be faxed for processing to (317) 284-7269 or (866) 241-1488 or emailed to flexpro@keybenefit.com.

Will I receive information throughout the year telling me where I stand on my account?

Yes, you will receive periodic reports via email showing what has been credited to your account. You may also access your personal account on line by setting up your account at: https://www.benefitspaymentsystem.com.

Will my participation in the Flex Plan affect my Social Security?

You will not pay Social Security taxes on the money you contribute to the Flex Plan. Therefore, your future Social Security benefits may be slightly reduced. However, the tax savings you receive from this plan should be more than any reduction in your Social Security benefits.

Benefits Payment Card (BPS) Benefits Card (Flex Card) and Claims Procedures

You may use your BPS Benefits Card (Flex Card) for eligible FSA expenses such as co-pays, deductibles, out-of-pocket expenses, and other expenses that are not eligible under your medical, dental or vision plan but are eligible FSA expenses.

1. What is the BPS Benefits Card?

The BPS Benefits Card (Flex Card) is a MasterCard offered to enhance your Flexible Spending Account by providing instant access to your FSA account. The card is designed for use only at qualified providers or merchants that accept MasterCard and offer eligible goods or services for reimbursement under your Flexible Spending



Account. Rather than paying out-of-pocket money for qualified expenses and waiting for reimbursement, your Flex Card transfers funds for qualified expenses directly from your available funds in your Flexible Spending Account to the provider. As a Flexible Spending Account participant, a Flex Card will be mailed to your home address.

2. How does the Flex Card work?

The Flex Card is a debit card that allows you to pay for your eligible FSA expenses directly at the point-of-service. The Flex Card is treated like a credit card at a merchant or provider terminal because it does not require a P.I.N. number before processing a transaction. There is no additional line of credit associated with the card, and no credit check will be performed.

3. EFFECTIVE ONLY UNTIL DECEMBER 31, 2010 WORTANT UPDATE!





Certified Grocery Stores, Discount Retail Stores, Mail Order Pharmacies and Retail Pharmacy Merchants

Revenue Ruling 2006-69 and 2007-2 requires all Grocery Stores, Discount Retail Stores, Mail Order Pharmacies and Retail Pharmacies to be compliant with an Inventory Information Approval System (IIAS) and be certified as compliant. The implementation of the IIAS will allow expenses that qualifies as eligible purchases outlined in Code Section 213(d) to automatically be approved at the point-of-purchase. *The FSA debit card will not work at a Non-Certified IIAS Retail Merchant beginning January 1*, 2009

Approved items at the Point-of-Sale By the IIAS Certified Merchant:

- Only Eligible Items are authorized at the point-of-sale against your available account balance in your Flexible Spending Account.
- Purchases automatically approved at the point-of-purchase will not require substantiation.

Note: In the event of an IRS audit, the participant should retain copies of all receipts for their records.

Non-Approved items at the Point-of-Sale By the IIAS Certified Merchant:

- Ineligible items will be denied at the point-of-sale. An alternate method of payment will be required for the purchase. Purchase made with an alternative method of payment may be made at a Non-Certified IIAS Retail Merchant and be reimbursed by Key Benefit Administrators - Flexpro by submitting a completed claim form. See Substantiation Requirements.

Note: Cash register receipts or credit card receipts are ineligible unless the receipt includes the information outlines under the Substantiation Requirements.

4. EFFECTIVE ONLY UNTIL DECEMBER 31, 2010 MPORTANT UPDATE!



Pharmacy transition relief until July 1, 2009 – 90% Rule Merchant.

A second option for pharmacies and mail order pharmacies was to register as a 90% Rule Merchant. On a store-location-by-store-location, pharmacies and mail order pharmacies with 90% of the store's gross receipts during the prior taxable year consisting of items that qualify as medical expenses (including over-the-counter eligible healthcare items) may be registered as a 90% Merchant. The regulations would then permit the use of the healthcare benefits card at these merchants. The participant may still be required to substantiate their purchase for transactions at a registered 90% Rule Merchant.

We hope this enhancement for healthcare benefits card use will provide additional ease for the participant whom these merchants serve. If you have additional questions, contact a Flexpro Customer Care Representative at 800-558-5553.

5. EFFECTIVE JANUARY 1, 2011, OVER-THE-COUNTER MEDICINES The cost of over the counter of the co



The cost of over-the-counter medicines may not be reimbursed with excludible income through a Health FSA, HRA, HSA, unless the medicine is prescribed by a physician. The new bill does not apply to items that are not medicines, including equipment such as crutches, supplies such as bandages, and diagnostic devices such as blood sugar test kits. Such items may qualify as medical care if they otherwise meet the definition in § 213(d). Code §213(d) defines 'medical care' to include amounts paid 'for the diagnosis, cure, mitigation, treatment, or prevention of disease, or for the purpose of affecting any structure or function of the body.'

6. Health Care Related Providers

Physician offices, dentist's offices, vision providers and hospitals

Co-Payment, Deductible and Other Out-Of-Pocket Expenses at the physician office or hospital. You may use your BPS Benefits Card (Flex Card) at health care related providers or merchants such as physician offices, dentist's offices, vision providers and hospitals.

When your total Flex Card purchase is for an amount exactly equal to your employer's medical plan copayment (up to a total of multiples of five times the maximum co-payments), no further purchase substantiation is required; however, you should still keep copies of all receipts for your personal records.

Example #1 — Employee Substantiation Required (Eligible Expense)

| Your Town Hospital | PATIENT INFORMATION: | Joe Jones | Statement Date 01-27-09 |
|---|---------------------------------|------------|-------------------------|
| P.O. Box 555 | A0707700127 | | Total Due \$ 129.18 |
| Indianapolis, IN 4611 | 1 | | |
| ADDRESS SERVICE RE | EQUESTED | | |
| DATE OF SERVICE | DESCRIPTION | PRICE | TOTAL |
| CHARGES | DESCRIPTION | FRICE | IOIAL |
| 01-12-09 | 480 CARDIOLOGY | \$1,119.00 | |
| 01-12-09 | 482 STRESS TEST | \$ 651.00 | |
| TOTAL CHARGES | | | \$1,770.00 |
| 02-15-09 DOS | S 01-12-09 Insurance Adjustment | | 1640.82 CR |
| Total Account Balance/Patient Responsibility \$129.18 | | | |

Joe uses his Flex Card to pay for services rendered at the hospital that were incurred within his Flexible Spending plan year. The patient responsibility is \$129.18. Substantiation is required since the service/purchase does not match his medical plan co-payment. Joe would receive the transaction detail request via e-mail or by mail and simply reply by faxing or mailing copies of the detailed invoice or receipt along with a completed claim form directly to KBA-FlexPro for review. KBA-FlexPro Customer Care would determine that the charges were for eligible expenses and approve his claim. Periodic reports of Joe's claim activity are mailed throughout the plan

year and Joe can view his claim activity at WWW.BENEFITSPAYMENTSYSTEM.COM. Please review the 'Substantiation Requirements' outlined-below.

Example #2 — Employee Substantiation Required (Ineligible Expense)

| Dr. Allan Nolan Family Practice 3701 North Everbrook Lane Indianapolis, IN 46111 Telephone: 317-555-5552 | STAT | <u>EMENT</u> |
|--|------------------|--------------|
| Joe Jones 100 Main Street Indianapolis, IN 46111 | PH: 317-555-5555 | |
| 01-03-09 BEGINNING BALANCE | | \$110.00 |
| 01-03-09 INSURANCE PAYMENT | | 88.00 |
| 02-02-09 ENDING BAL | ANCE | \$22.00 |

Please note you **may not** use your Flex Card toward **'Paid on Account' or 'Balance Forward'** charges. Joe would receive the transaction detail request via e-mail or by mail and simply reply by faxing or mailing copies of the detailed invoice or receipt along with a completed claim form directly to *KBA-FlexPro* for review. *FlexPro* Customer Care would determine the 'Paid on Account' or Balance Forward' statement is an ineligible receipt type. Joe would be notified that additional information is required. Joe must reimburse the plan for the purchase on his Flex Card. Joe's Flex Card would be temporarily deactivated if repayment is not received immediately by *FlexPro* or sufficient eligible traditional claims are submitted to offset the ineligible Flex Card charges. Please review the 'Substantiation Requirements' outlined below.

7. Substantiation Requirements

a. Substantiation Request – In order to confirm the eligibility of all expenses charged to your Flex Card, you may be asked to provide supporting information about your purchase. *KBA-FlexPro* follows the IRS-defined Flexible Spending Account Flex Card audit guidelines.

Although the Flex Card provides direct access to your FSA dollars, it may not eliminate the need for your KBA-FlexPro Administrator to verify the eligibility of the item(s) purchased as requested by the IRS.

The following substantiation criteria may be required.

Substantiation Requirements

- 1. Name of Patient
- 2. Date of Service or purchase
- 3. Name of Provider or Merchant
- 4. Type of Service or Supply
- 5. Amount of Service or Supply
- 6. Copy of prescription for over-the-counter medicines

Note: Cash register receipts or credit card receipts are ineligible unless the receipt includes the information outlines under the Substantiation Requirements

IMPORTANT UPDATE: EFFECTIVE JANUARY 1, 2011 The cost of <u>over-the-counter</u> <u>medicines may not be reimbursed</u> with excludible income through a Health FSA, HRA, HSA, unless the medicine is prescribed by a physician.

b. Ineligible Expenses — Should your transaction detail reflect your Flex Card purchase was for ineligible expenses, or if the necessary documentation was not provided to the Plan Administrator in a timely manner, the transaction will be considered 'denied/ineligible' and you must reimburse *KBA-FlexPro* for the amount charged to the Flex Card. Your Flex Card will be temporarily deactivated if reimbursement is not made immediately. See Example #2.

8. What happens if I try to charge \$50 but I only have \$30 left in my available account balance?

The \$30 remaining balance in your flex account will be used to pay for your purchase. An alternate method of payment will be required for the remaining \$20 purchase.

9. What if my provider doesn't have a charge card terminal?

You can still utilize funds from your account using the traditional method (you pay the provider, submit a claim form and detailed invoice/receipt, and receive reimbursement via check) by mailing or faxing your claim paperwork to KBA-FlexPro.

10. What do I do if my card is lost or stolen?

You should immediately contact a *KBA-FlexPro* Customer Care Representative at (800) 558-5553. Your card will be immediately deactived and a replacement card will be reorder within 7-10 days.

11. Where can I view my Flexible Spending Account history?

Go to **www.benefitspaymentsystem.com**. After following the instructions to 'Create Account,' you will be able to check on your current account balance, request statements on demand, and review your detailed transaction history.

12. Please visit our website for related forms and information on Flexible Benefit Plans:

www.keyfamily.com/kba/flexhome.asp.

Ball State University

Section 125 FlexPro Plan Specifics

PLAN YEAR: 07/01/10 - 06/30/11
PLAN OPTIONS: PLAN MAXIMUMS:
Premium Plan Option Total Premiums
Health Care FSA Plan Option \$5,000.00
Limited Purpose HCFSA \$5,000.00
Dependent Care FSA Plan Option \$5,000.00

Plan Maximum \$10,000.00 + Total Premiums

Maximum Contributions to the HSA (includes Employee pre-tax salary reduction and Employer contributions if applicable. Indexed annually)

2010 Maximum - Individual \$3,050, Family \$6,150

Eligibility Requirements: 1st day of employment.

Participation in the Premiun Plan

Option by New Hires: Premium enrollment upon eligibility

Participation in the Health Care FSA Plan

Option by New Hires: Premium enrollment upon eligibility

Participation in the Dependent Care FSA Plan

Option by New Hires: Spending account enrollment upon eligibility

Participation by Terminated Employees

In the Health Care FSA:

Terminated employees will be allowed 0 days past termination to continue incurring expenses and an

additional 90 days to submit expenses.

Participation by Terminated Employees in the Dependent Care FSA:

Terminated Employees may incur expenses until the end of the month in which termination occurs and will have

an additional 90 days to submit expenses.

Claims Submission: Daily

Checks issued Daily.

Orthodontia Services:

The total reimbursement for orthodontia services may be

made as services begin provided the participant actually paid for those service in full at the beginning of treatment or in the initial down payment may be reimbursed plus remaining balance may be reimbursed

on a monthly basis.

Grace Period: If a balance remains in the account, the grace period

allows 76 days for the participant to incur claims for

their Flex Plan after the end of the plan year.

Claims submitted after the end of

the Grace Period: Claims must be submitted no later than 90 days after the

end of the Grace Period.

HSA Funding Employee pre-tax salary reduction

Qualified HSA Trustee/Custodian Employer makes the choice

Employer Contributions to the HSAEmployee contributions will be made through the

Flexible Benefit Plan

HSA Contributions will be made: Per pay period

Limited Purpose Health Care FSA Option: a. Services or treatments for dental care (excluding

premiums)

b. Services or treatments for vision care (excluding

premiums)

c. Services for preventative care. Preventative care limited to diagnostic procedures and services or treatments taken to prevent the onset of a disease or condition that is imminently possible. Preventative care does not include services or treatments that treat an existing condition. A diagnosis or letter of medical

necessity may be required to consider claim

reimbursement.

d. Eligible medical expense incurred after the "minimum deductible' of the HDHP has been satisfied. The minimum deductible under this plan is conditioned on

the Participant's family status (single or family

coverage).

Prospective election changes may be made to the HSA

Notification Timeframe for Status Changes:

At any time

Status changes must be submitted within 31 days of the

Oualifying Event

Flexible Benefit Plan Claim Form

THIS SIGNED FORM MUST ACCOMPANY EACH GROUP OF RECEIPTS SUBMITTED

| Employee Name: | nployee Name:ID or SSN Number: | | | | |
|--|--|---|---|--|--|
| Home Address: | | | | | |
| Home Address: | | | State | Zip Code | |
| Email address: | | | | | |
| Please check if new address or em | ail address | | | | |
| Daytime Phone Number: | : | | Number of pages: | | |
| expenses with the d not been reimburse Reimbursement Red applicable, are gai | ate of service incurred by any other sour quest, I am certifying | ed by me, my spouse, or my q ce, nor will any reimbursem g that expenses for which I t a full-time student and not o | for Reimbursement is complete and true. I a ualified dependent(s) during the applicable pent be sought from any other source. By request reimbursement satisfy all dependent on leave. In accordance with the Flex Beneficial series with the series and the series are series. | plan year. I certify that the signing and submitting to care guidelines. I and | nese expenses have a Dependent Care my spouse, where |
| Employee Signature: | | | Date: | | |
| 1 7 0 | Signature Required | | | | |
| If necessary please EFFECTIVE JAN FSA, HRA, HSA, E NOTE: Eligible expenses n | add additional pages UARY 1, 2011 Th unless the medicine in may be restricted fo | e cost of over-the-counter not be a counter not be a c | dicines must include the same information as nedicines may not be reimbursed with excl. Copy of prescription from Physician is requived. Care FSA. Eligible OTC expense ation requirement will apply. Type of Service or Supply | udible income through wired. | |
| | | | | | |
| | | | | | |
| | | | Total | | |
| ☐ As requested, a lette | er of medical nece | ssity is included. | letter of medical necessity is on file. | | |
| Dependent Care: | nust include the Nam | ne of the Provider, Dates of S | ervice, Name of the Dependent(s), Fee for Se | ervice or you may have y | our Dependent |
| Date(s) of Service: (t | o & from) | | Fee for Service: | | |
| | | | Dependent Date of B | | |
| | | | <u>-</u> | | |
| | | | | | |
| Dependent Care expenses for t employed or attend school full- An absence of no more than 2 | he care of a qualifyin- time are eligible. Do consecutive calendar | ng individual that are for the pependent Care may not be rei weeks is considered a short, | ourpose of enabling the employee and the spentile on Leave of Absence (LOA). temporary absence. A taxpayer who is gaint ninor illness, provided that the caregiving arr | ouse, when applicable, to Exception for short, ten fully employed is not requ | be gainfully apporary absences. uired to allocate |

The following reimbursement request rules apply: Medical Care and Dependent Care expenses must be incurred within the appropriate Plan Year. See Plan Specific page for eligibility requirements. Photocopies of receipts are acceptable. Please retain a copy of all receipts for your own records. *Cancelled checks are not acceptable receipts*. This form must be signed and submitted with applicable receipts.

Key Benefit Administrators P.O. Box 55210 Indianapolis, IN 46205 800-558-5553 * 317-284-7150 *** Fax: 866-241-1488 * 317-284-7269

Flexpro@keybenefit.com