# **Urgent Care Center Resources**

Effective July 1, 2012, all Emergency Room (ER) Services will be subject to the deductible for all of the Ball State health plans. In addition, a \$100 co-pay will be charged for each visit unless the visit results in an actual admission to the hospital.

Why is this change being made?

- Data shows that our group's ER costs are 2X the norm; and
- our group's percentage of ER visits resulting in admissions is 27.5% compared to the norm of 36.2% indicating that individuals are going to the ER for low severity cases
- The average cost of an ER visit is \$1,065 compared to the average doctor's office or urgent care facility's visit cost of \$70-\$150

Our new plan design, as well as employee outreach, should help direct members to appropriate sites of care.

Below is a list of Urgent Care, Walk-in Clinics, and "primetime" facilities within 50 miles of the Ball State campus that are currently in the Encircle/Encore network. We have contacted each one to find information on hours of operation, types of illnesses treated, types of insurance accepted and ages treated. This information is current as of May 2012 and will be updated annually. To confirm the information provided as well as network status you can contact the facility directly. This is only meant to be a helpful resource.

\*If you are a retiree living out of the area you are encouraged to identify similar facilities to receive urgent care as an alternative to visiting the ER.

#### **US HealthWorks, Muncie**

Address: 3911 West Clara Lane, Muncie, IN 47303

Phone: 765-288-8800

Hours of Operation: Monday-Friday 8:00AM-7:00PM and Saturday-Sunday 8:00AM-6:00PM colds, rashes, sinus infections, etc. – only antibiotics will be prescribed Encircle/Encore facility – Medicare/Medicaid IS NOT accepted; typical

coinsurance for patients with insurance is \$40-\$45

## Southway Urgent Care Center, Muncie

Address: 3807 South Madison Street, Muncie, IN, 47302 (Southway Plaza)

Phone: 765-747-1164

Hours of Operation: Monday-Friday 8:00AM-8:00PM and Saturday-Sunday 9:00AM-5:00PM

Illnesses Typically Treated: Strep, flu, colds, sinus, sprains, etc.

Insurance: Encircle/Encore facility – Medicare IS accepted; patients 6 months and

older can be seen

#### **Primetime Pediatrics, Muncie**

Address: 205 North Tillotson Avenue, Muncie, IN 47304

Phone: 765-288-1995

Hours of Operation: Monday-Friday 6:00PM-9:00PM & Saturday-Sunday 11:00AM-7:00PM

Illnesses Typically Treated: Coughs, colds, sore throat, sinus infections, ear infections, etc.

Insurance: Encore/Encircle facility – Medicaid IS accepted; a typical charge is \$103,

they will see children age 18 and younger only

#### MedCheck, Anderson, Multiple Central Indiana Locations\*

Address: 1030 South Scatterfield Road, Anderson, IN 46012

\*Additional MedCheck locations can be found by visiting

www.encoreconnect.com and searching for MedCheck under Facilities

Phone: 765-644-5025

Hours of Operation\*\*: 9:00AM-9:00PM, seven days a week

\*\*May vary by location, call ahead

Illnesses Typically Treated: Non-life threatening

Insurance: Encircle/Encore facility – Medicare IS accepted; typical office charge for

a new patient with insurance is \$74, tests are additional

## CarePoint, Noblesville, Multiple Central Indiana Locations\*

Address: 205 Noble Creek Drive, Noblesville, IN 46060

\*Additional MedCheck locations can be found by visiting

www.encoreconnect.com and searching for CarePoint under Facilities

Phone: 317-776-8844

Hours of Operation\*\*: Monday 8:00AM-7:00PM, Thursday-Friday 11:00AM-7:00PM and

Saturday-Sunday 8:00AM-4:00PM \*\*May vary by location, call ahead

Illnesses Typically Treated: Non-life threatening

Insurance: Encircle/Encore facility – Medicare IS accepted; all ages are treated and

the typical office charge is \$139 for patients with insurance

## **Greenfield First Care, Greenfield**

Address: 10 West Boyd, Greenfield, IN 46140

Phone: 317-894-7799

Hours of Operation: Monday-Friday 8:00AM-6:00PM, and Saturdays 9:00AM-1:00PM

Illnesses Typically Treated: Non-life threatening

Insurance: Encircle/Encore facility – Medicare IS accepted; all ages are treated



## **Convenient Care Center, Richmond**

Address: 1350 Chester Boulevard, Richmond, IN 47374

Phone: 765-935-1905

Hours of Operation: Monday-Saturday 8:00AM-8:00PM and Sundays 12:00PM-6:00PM

Illnesses Typically Treated: cold, cough, rash, sports/school physicals, etc.

Insurance: Encircle/Encore facility – Medicare IS accepted; fees for insured patients

range from \$56-\$166 with tests extra